

Magellan offers support for transition to Intensive Care Coordination model

Targeted Care Coordination to continue through Dec. 31, 2024

What is changing?

In developing the new Idaho Behavioral Health Plan (IBHP), Idaho Department of Health and Welfare identified a significant gap in intensive care coordination (ICC) services available for both youth and adults. To increase capacity, IDHW's approach is to transform Targeted Care Coordination (TCC) offered today solely by community providers into a model with Intensive Care Coordination (ICC) as an administrative service provided by Magellan, and Idaho Wraparound Intensive Services (Idaho WInS) and Case Management services offered through IBHP network providers.

When will this happen?

To promote a smooth transition, providers will be able to continue to serve existing members receiving TCC service and bill for TCC services through Dec. 31, 2024. This will provide Magellan six months to work with providers to transition members to the new ICC services and to begin offering Idaho WInS within the network.

What does this mean for Targeted Care Coordinators?

- Targeted Care Coordinators can continue working with families with their case management needs.
- The Person-Centered Service Plan should be completed in Magellan's outcome and assessment system (accessed via Availity Essentials), beginning July 1, 2024.
- Targeted Care Coordinators may outreach to Magellan to transition Person-Centered Service Plans for their clients.
- Magellan will reach out to individuals identified through the Medicaid eligibility system to offer support in development of their person center service plans.
- Trainings on Magellan's outcomes and assessments system are currently posted on the MagellanofIdaho.com website. Live and On-Demand Training is available on the *Training and Events* page.

Questions?

Contact Magellan Healthcare of Idaho.

- Provider Line: 1-855-202-0983
- Email: IdahoProvider@MagellanHealth.com
- Website: www.MagellanofIdaho.com