



# Provider Notice

**From:** Magellan Healthcare

**Subject:** Alert: Document access issue resolved on Magellan of Idaho website

**Attention: Document access on the Magellan of Idaho website has been restored.**

## Overview

We're pleased to share that the recent issue affecting document access on the Magellan of Idaho website has been resolved. Documents should now open and download as expected.

We appreciate your patience while our IT team worked to identify and correct the problem, and we apologize again for any disruption this may have caused.

## Further issues or questions

If you experience further issues accessing documents or have any questions, please don't hesitate to reach out to:

Idaho Provider inbox: [IdahoProvider@MagellanHealth.com](mailto:IdahoProvider@MagellanHealth.com)

Brennan Serrano, Marketing Communications Manager: [Serranob@MagellanHealth.com](mailto:Serranob@MagellanHealth.com)

Thank you for your continued collaboration.